

## CUSTOMER SERVICE TEAM OF THE YEAR | **AWARDS 2006**

### **THE WINNER**

Newnorth Print

### **THE FINALISTS**

Great Northern  
Envelopes

Magnet Harlequin

Simpson Group

TNT Document  
Services

TPF Group



(l-r) Diane McElohm, Stephen Ball, David Blades, Stephen Parker and Peter Hammond

### **Winner**

**Newnorth Print**

**Tel: 01234 341111**

"World class customer service" is what this sheetfed printer aims to deliver and, judging by some of its customer testimonials, it's delivering on its promise. "From a customer service perspective, Newnorth regularly meet all our expectations and have efficient procedures in place to not only ensure our needs are met but regularly monitor the progress of meeting our needs throughout a job," enthuses one client. Its nine-strong customer service team works tirelessly to ensure that they deliver the same level of high standards throughout the duration of a contract.

### **Commended**

**Great Northern Envelopes**

**Tel: 01132 534999**

GNE's mission statement is a commitment to providing the best service to its customers and this service focus has helped the business grow by over 9% in the past year. In its quarterly customer service survey, respondents waxed lyrical about GNE's high service standards and the judges agreed the firm was worthy of industry recognition.

**TNT Document Services**

**Tel: 0800 100 600**

The transactional print firm has to print and dispatch its customers' documents on time, first time, every time. As things don't always run smoothly in the business world, TNT relies on delivering great customer service so that it can rectify any problems that crop up.

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